



HEALTH Academy

Terms and conditions of use

Introduction

These terms and conditions apply between you, the user of this website (including any sub-domains, unless expressly excluded by their own terms and conditions), and Health Academy Limited, the owner and operator of this website. Please read these terms and conditions carefully, as they affect your legal rights. By using this website, you agree to comply with and be bound by these terms and conditions. If you do not agree, you should stop using the website immediately.

For the purposes of these terms, "User" or "Users" refers to any third party that accesses the website and is not either:

- Employed by Health Academy and acting within the scope of their employment, or
- Engaged as a consultant or otherwise providing services to Health Academy in connection with accessing the website.

You must be at least 18 years old to use this website. By accessing the website, you confirm that you meet this requirement.

Intellectual Property and Acceptable Use

1. All content on the website, unless uploaded by users, is the property of Health Academy or relevant third parties. Content includes text, graphics, images, audio, video, software, and other materials. It is protected by copyright, trademarks, database rights, and other intellectual property laws.
2. You may, for personal and non-commercial use:
 - Retrieve, display, and view content on a screen.

- Download and store content electronically (not on a server or network storage device).
 - Print one copy of the content.
3. You must not:
 - Reproduce, modify, copy, distribute, or use content for commercial purposes without prior written permission.
 - Upload or share content that is illegal, defamatory, or infringes on intellectual property rights.
 4. You confirm that any content you submit is original, appropriate, and lawful. You indemnify Health Academy against any claims arising from content you supply.

Prohibited Use

You may not use the website for purposes that:

- Cause harm, damage, or disruption to the website or other users.
- Are illegal, abusive, or otherwise objectionable.
- Involve unauthorised copying or distribution of copyrighted content.

Registration

1. You must ensure that the information you provide during registration is accurate and up to date.
2. Inform us of any changes to your details promptly.
3. We may suspend or cancel your registration for breach of these terms or other reasonable purposes.
4. You can cancel your registration by contacting us in writing.

Online Courses

1. Access to courses requires payment of applicable fees or registration for free courses. Acknowledgement of your order confirms the contract between you and Health Academy.
2. Fees are clearly stated on the website and must be paid in advance.
3. Course materials and access are licensed to a single user and cannot be shared or transferred.
4. Course access ends when your subscription expires.

Cancellation and Refund Policy

1. **Consumer Rights:** If you are a consumer, you may cancel within 14 days of receiving

confirmation, provided you have not accessed the course.

2. Refunds are processed within 30 days of cancellation and subject to a £10 administration fee.
3. No refunds are provided once a course has been accessed or if system requirements are not met.
4. Scheduled courses follow a tiered refund policy based on the notice period given before the course start date. Contact us for amendments or replacements.

Password and Security

1. Keep your password confidential and inform us immediately of any security breaches.
2. We may require a password change if misuse is suspected.

Links to Other Websites

1. The website may include links to external sites. Health Academy is not responsible for their content.
2. Inclusion of a link does not imply endorsement.

Privacy and Cookies

Use of the website is governed by our [Privacy Policy](#) and [Cookies Policy](#).

Website Availability and Disclaimer

1. The website and its services are provided "as is" and "as available" without warranty.
2. Health Academy does not guarantee error-free operation or security.
3. Access to the website may be disrupted due to maintenance or circumstances beyond our control.
4. We reserve the right to modify or discontinue the website or its features without notice.

Limitation of Liability

1. These terms do not limit liability for death or personal injury caused by negligence, fraud, or other situations not permitted by law.
2. Health Academy is not liable for:
 - Business losses, such as revenue or profit.
 - Data loss or corruption.
 - Indirect or consequential losses.

General

1. These terms are governed by the laws of England and Wales. Disputes are subject to the jurisdiction of English and Welsh courts.
2. Health Academy may revise these terms periodically. Continued use of the website indicates agreement to the updated terms.
3. No third party has rights under these terms.

Contact Details

Health Academy Limited is registered in England and Wales (Company Number: 12506533).
Registered address: 14 Baden Road, Bristol, BS5 9QE. Email: info@healthacademyonline.co.uk

These terms were created with the assistance of [Rocket Lawyer UK](#).